

[Windows] CaptureShare Software Release Note – May 14th, 2025

VERSION	1.3.2121.0
HARDWARE COMPATIBILITY	<p>The following product models are supported by CaptureShare.</p> <p>Pro AV PTZ Camera:</p> <ul style="list-style-type: none"> • PTZ310/PTZ310N/PTZ330/PTZ330N 0.0.0000.60 and above • TR310/TR311/TR311HN/TR313/TR331/TR333 0.0.0000.16 and above • TR530/TR320 0.0.1000.47 and above • TR333V2/TR323NV2/TR313V2/TR311HVV2 0.1.0000.16 and above • PTZ310U(N)V2/PTZ330U(N)V2/PTZ211/PTZ231 0.0.0000.12 and later • DL30 7.0.0000.08 and above • TR535 0.0.0000.18 and later • UE1 0.0.0000.09 and later <p>Medical Grade Camera:</p> <ul style="list-style-type: none"> • MD330U/MD330UI 1.1.1004.0 and later • MD120U 1.1.1003.0 and later <p>DocCam:</p> <ul style="list-style-type: none"> • U50/U70/U70+/F17-8M/F50-8M/M17-13M/M15-13M/M11-8M/M90UHD/M15W/M70W/M5/F50+
OPERATING DEVICES / SYSTEMS	Win OS 7, Win OS 10, Win OS 11

<p>1.3.2121.0</p> <p>Release date: May 14th, 2025</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> • NA <p><u>Bug Fixed</u></p> <ul style="list-style-type: none"> • Resolved issue where a transparent image appeared due to incompatible graphics card settings. • Resolved black screen issue with ProAV cameras when operating in Teams Mode. <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> • NOT support DL30 via UE1 to do ISP firmware update, factory reset, click tracking and tracking preview • NOT support TR535 via UE1 to do Wide-Angle streaming, click tracking and tracking preview
<p>1.3.2119.0</p> <p>Release date: Oct 31th, 2024</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> • NA <p><u>Features Improvement</u></p> <ul style="list-style-type: none"> • Improve UI fluidity when operating the device via UE1. • Recorded file enlarges to max 8GB per file and no limit per record until storage is out of space <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> • NOT support DL30 via UE1 to do ISP firmware update, factory reset, click tracking and tracking preview • NOT support TR535 via UE1 to do Wide-Angle streaming, click tracking and tracking preview
<p>1.3.2117.0</p> <p>Release date: Aug 9th, 2024</p>	<p><u>WHAT'S NEW</u></p> <ul style="list-style-type: none"> • Supports TR535 • Supports UE1 • Supports offline firmware update <p><u>Features Improvement</u></p> <ul style="list-style-type: none"> • NA

	<p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> • N/A
<p>1.3.2109.0 Release date: Dec 4th, 2023</p>	<p><u>WHAT'S NEW & Improvement</u></p> <ul style="list-style-type: none"> • Supports Ukrainian • Supports TR211/ PTZ211/ PTZ231 <p><u>Features Improvement</u></p> <ul style="list-style-type: none"> • Fixes DL30 recording freeze issue <p><u>KNOWN ISSUES</u></p>
<p>1.3.2099.0 Release date: Aug 17th, 2023</p>	<p><u>WHAT'S NEW & Improvement</u></p> <ul style="list-style-type: none"> • Support MD120 series • Support PTZ Camera PTZ310V2PTZ310UNV2/PTZ330UV2/PTZ330UNV2 • Support Tracking Camera TR315/TR315N/TR335/TR335N <p><u>Features Improvement</u></p> <ul style="list-style-type: none"> • Fix abnormal UI on 720p or lower streaming format • Fix firmware update message of synchronization • Fix power frequency default value • Fix some model name cut issue • Fix AVerMedia BU113 setting empty issue <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> • Not easy click tracking button for Tracking Camera models
<p>1.3.2086.0 Release date: Apr 7, 2023</p>	<p><u>WHAT'S NEW & Improvement</u></p> <ul style="list-style-type: none"> • Support MD330U New Features • Support AVerMedia BU113 <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> • MD330U power off will stop streaming but still can be found from IPCam Utility

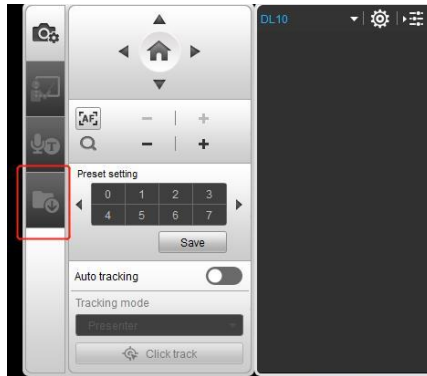
	<p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> • Camera name cut on some long string models. • Firmware update failure asynchronous • Power frequency default value error. • Basic image setting is empty on AVerMedia BU113 • Abnormal UI for 480p or lower streaming format
<p>1.3.2082.0 Release date: Mar 15, 2023</p>	<p><u>WHAT'S NEW & Improvement</u></p> <ul style="list-style-type: none"> • Support MD330U <p><u>BUG FIXED</u></p> <ul style="list-style-type: none"> • None <p><u>KNOWN ISSUES</u></p> <ul style="list-style-type: none"> • MD330U power off will stop streaming but still can be found from IPCam Utility.

1.3.2077.0

Release date:
October 3, 2022

WHAT'S NEW & Improvement

- **[New] Support Audio Delay for A/V Synchronization**
Other settings/Advance Setting
- **[New] Support Profile Switching under Virtual Camera**
Virtual Camera/Load Other Profile



BUG FIXED

- None

Known Issues

- UVC streaming display isn't workable with <NDI/Streaming only mode>, but users still can select it in the list includes 3rd party Software.
 - We are working on the fix for next release.
 - Workaround: Please change the camera mode to "USB only".
- Camera 4K resolution only can be selected in USB only mode.

Workaround: Switch the mode from others to "USB only" mode in web settings

Limitation

- System requirement for Transparent mode.
 - If your PC's GPU memory is less than 4GB, transparent mode function is unavailable.
 - GPU memory 4GB or above : Support 720P resolution.
 - GPU memory 6GB or above : Support 1080P resolution.

	<ul style="list-style-type: none">• Users can set the virtual camera while camera is on USB only mode.<ul style="list-style-type: none">• When users start to use virtual camera, they need switch the mode to USB + streaming or streaming only mode in order to get the video source.• Virtual camera tool only support video source in windows system. Cannot establish the audio source.• Virtual camera video source cannot be used in UWP (Universal Windows Platform) app.• DL/PTZ/TR camera models don't have the brightness settings in CaptureShare. It can be adjusted in web settings.
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